



Essential Companion Application Form

The Essential Companion Scheme is open to applicants aged 14 years and above. All applications must include proof of eligibility.

Please complete using **BLOCK CAPITALS**.

Please tick one of the following:

- First application for a Card Renewal of an expired Card Unlimited Ride Wristband
- Replacement of a Card that has been lost Replacement of a Card that has been stolen

Please tell us who is completing this application:

- I am completing on behalf of the person who requires assistance to visit the Grand Pier (e.g. I am the parent, carer, support worker or helper)
- I am the person requiring assistance to visit the Grand Pier.

Section 1 – Your Details (the person completing the form)

Forename:

Surname:

Address:

Town/City: Postcode:

Email:

Daytime contact Number:

Section 2 – Essential Companion Details (the person requiring assistance). If these details are the same as in section 1, please tick here

Forename:

Surname:

Address:

Town/City: Postcode:

Email:

Daytime contact Number:

Who should we contact regarding this application? Myself The Card Holder

Who should we contact about renewing the card in the future? Myself The Card Holder

Card Holder Photo

Please visit the retail shop on the first floor of the Grand Pier so that your photo can be taken.

Proof of Eligibility

Please bring proof of eligibility for the person requiring the assistance. This should be dated within the last 12 months. We accept the following:

- Disability Living Allowance
- Attendance Allowance
- Blind Persons Registration
- Personal Independence Payment
- Armed Forces Independence Payment

Confirmation

You must confirm you agree with these statements for us to process this application.

- I confirm the card holder is 14 years or older.
- I have read and agree to the terms and conditions.
- These can be viewed on our website at www.grandpier.co.uk

Please post your application to:

Essential Carers, The Grand Pier, Marine Parade, Weston-super-Mare,
North Somerset, BS23 1AL

For more information visit www.grandpier.co.uk, email us at info@grandpier.co.uk or contact us on 01934 620238.

- I would like to be contacted via email with additional information and offers from the Grand Pier.
- I consent for the information I have provided to be added to the Grand Pier essential companion database for the purpose of annual membership, wristband and event ticketing.

Terms & Conditions

General Terms and Conditions applicable:

1. The Essential Companion Card is issued by The Grand Pier Ltd and remains the property of the Grand Pier which has the right to retain it where they believe it is being misused or used outside these terms and conditions.
2. When you apply for an Essential Companions Card you are deemed to have fully accepted the terms and conditions set out in this document.
3. Eligibility to apply for the Essential Companions Card is set out below; receipt of any other disability or age-related benefits, pass or permit which is not specified in the eligibility criteria will not be accepted when applying for an Essential Companions Card.

The person applying for an Essential Companions Card should be in receipt of:

- Disability Living Allowance (DLA)
- Attendance Allowance (AA)
- Personal Independence Payment (PIP)
- Armed Forces Independence Payment (AFIP)
- Blind Persons Registration

So, for example, Blue Badge schemes or the Employment and Support Allowance scheme will not be accepted as proof of eligibility. An application for an Essential Companions Card can only be considered for a person who is 8 years of age or older.

4. You must be 16 or over to apply for your own card.
If an applicant is under the age of 16, a parent or guardian must complete the application on their behalf.
5. The Essential Companions Card will not be valid unless it shows an accurate and recent photograph of the Cardholder, along with all other information present on the Card on its issue. The Essential Companions Card is non-transferable and only the Cardholder is entitled to use it. The Grand Pier reserves the right to ask for some additional form of identification from the Cardholder and to check the validity of any Essential Companions Card when it is presented.
Where it is suspected that an Essential Companions Card is being used inappropriately, fraudulently or in breach of these terms and conditions, the Grand Pier reserves the right to retain the Essential Companions Card pending further investigation.
6. The Essential Companions Card allows the Cardholder to obtain ONE complimentary entry to the Grand Pier for a person to provide any assistance required as a result of the Cardholder's disability during their visit provided that a full price entry ticket is purchased by the Cardholder. In providing a free ticket for another person to assist them during their visit, the Grand Pier is offering one way of meeting its duty to make "reasonable adjustments" for the Cardholder under the disability aspects of the Equality Act 2010.
7. A complimentary ticket is provided on the assumption that the person accompanying the Cardholder is able to provide appropriate assistance. Illustrative, but not exhaustive, examples of such assistance might include having the ability to assist the Cardholder in:
 - Moving around the attraction including finding and taking a seat;
 - Evacuating the attraction in the event of an emergency;
 - Accompanying and/or assisting the cardholder in using the washrooms; or
 - Purchasing food and refreshments.While for this reason the presumption will be that the person accompanying the Cardholder will be aged 16 years or over. The Grand Pier reserves the right to refuse entry for an Essential Companion where it deems it appropriate.
8. One Cardholder cannot benefit from the complimentary ticket provided to another Cardholder. In all cases, one full price entry must be bought for each complimentary ticket allowed. The Grand Pier reserve the right to make other arrangements for two or more Cardholders attending the cinema together.
9. There is no limit to the number of times you can use the Essential Companions Card while it is valid, provided that the Cardholder observes the terms and conditions set out in this document.
10. Use of this Essential Companions Card does not give Cardholders any additional rights of entry compared to those enjoyed by non-Cardholders. Use of the Essential Companions Card will be constrained in terms of programming and cinema capacity for a Cardholder as they are for any paying customer.
11. The Essential Companions Card cannot be used in conjunction with any other scheme operated by the Grand Pier and the presumption is that the Cardholder will purchase the appropriate full price entry ticket.
12. The Essential Companions Card is valid for a period of one year from the date of issue. The validity date must be clearly legible at all times on the Essential Companions Card, as should all other information present on the day of issue. The Grand Pier reserves the right to not accept, or to retain any Essential Companions Card where any details are no longer legible.
13. On expiry of the Essential Companions Card, or where an Essential Companions Card has been lost, or where it is no longer legible, a full new application must be submitted.